

 **TeamLogicIT**[®]
Your Technology Advisor

A SMARTER WAY TO CONNECT TO THE WORLD

*EXPERTS IN THE FIELD OF COMMUNICATIONS, MANAGED IT SERVICES,
CYBERSECURITY & SOFTWARE DEVELOPMENT*



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Your Technology Advisor

**STORE, MONITOR & TRACK
YOUR VOICE COMMUNICATIONS**

Whether you are using a desk phone or a soft phone, you can stay connected in the office or even sitting on the beach. You can text or email your clients right from the dashboard. All you need is internet access and one of our customized phone numbers. Combined with our built-in CRM, TeamLogic VOICE revolutionizes voice communications. With the built-in CRM, all calls will route into the correct customer profile, thus optimizing call center and marketing performance. This provides a complete view of what's generating calls and what's going on with the calls once your team members receive them through our unique dashboard.

TeamLogic VOICE Business Phone Features



Call Recording

Save or upload your call list by any group you like, then send out a voice message to all numbers at one time. With voice broadcasting, you can send a message to recipients and generate calls in minutes.



Text Messaging

With TeamLogic VOICE text feature, you can now text a client or applicant directly from your dashboard. With our texting feature, just click the text button and type in your message. That's it. When the person you are texting responds, the message will come back into your dashboard.



Mobile Phone Connection

Download the TeamLogic VOICE mobile app to your android or iPhone, and your business calls will route directly to your mobile device. Many of the great features offered in TeamLogic VOICE are available on your mobile phone.



IVR Functionality

TeamLogic VOICE IVR menus are the initial audio greeting that directs callers which key to press to reach your web or desktop phones, groups or your voicemail, i.e. "Press 1 for sales...". Set up your menu with your customized recording to give important information, such as your company directory, business hours and any other important information you need to present.



Address Book

With the address book in TeamLogic VOICE, you can transfer a call with one click, look up a co-worker and call that person with one click or email a call recording to anyone in your address book. You can also keep track of all your contacts in one place.



Analog Phones

If you don't want to invest money in a new phone system, that's not a problem. With TeamLogic VOICE converter, you can turn your analog phones into your new VOIP system. Keep your old phones and receive all the features TeamLogic VOICE has to offer.



Voicemail Caller Notification

With TeamLogic VOICE caller notification, you can receive an email each time someone leaves you a voicemail. The recording will be instantly emailed to you with a link to your message. Simply click the link and hear who's calling. You will never miss a call.



User Extensions

Create unlimited user extensions. When you create a user, you can assign a unique user extension to be used for call routing. Each user will have their own unique number. Now you can add a unique extension.

**Make the best of your TIME, your TEAM,
and your TALENT with TeamLogic VOICE**



Your Technology Advisor

MANAGED IT SERVICES SIMPLIFIED



TeamLogic VOICE, call tracking software will track and measure ROI of your ad campaigns. By using SIARUM you can instantly assign distinct phone numbers to your ads and start tracking your call analytics instantly. Below are many of the features that will help your sales department stay in touch with each and every client in real time.

TeamLogic VOICE Business Phone Features



Call Tracking

Track and measure ROI of your ad campaigns. Instantly assign distinct phone numbers to your ads and start tracking your call analytics.



Voicemail Marketing

Build a voicemail solution to record, save and forward voicemails for your marketing team. We support both automatic and hybrid transcription services.



Global Reach & Numbers

We work with Tier-1 carriers to let you make voice calls to 200+ countries and buy local phone numbers from 50+ countries



Dynamic Caller ID

Customize your Caller ID for outbound calls. Set any number that you would like to receive a callback from by using our simple REST Voice feature.



99.95% Uptime & Reliability

Our VVoice API scales with you as you grow. Our geographically distributed data centers and architecture ensure 99.95% uptime.



Call Recording

Record and store everything from a personal conversation to company conference call. Our secure servers keep your data safe and accessible anytime.



IVR Phone Menu

Powerful interactive voice response (IVR) systems let you customize and automate call flows with business logic that suits your business needs.



Voicemail To Text

When you receive your voicemail to your email, TeamLogic VOICE has the ability to transcribe the recording.



Voice Broadcast

Send personalized voice messages to your customers. Send broadcasts to the segmented list already in your data base.



Intelligent Call Control

Control your app call flow, including call forwarding, transferring, collecting inputs, playing music, send a voicemail, etc...



Conference Calls

Execute a conference call that connects your team and customers on the same call.



Call Queuing

Want to make a high number of call in a single API request? We will queue up all your calls and handle the call connection for you.



Call Centers

Build your own customer call center on the Cloud with TEAMLogic VOICE API. Route call any way you like through customized call flows.



Robust Reporting

Our powerful and robust reporting provide you with visual analytics, chats and real-time data to help you with your daily marketing decisions.



Your Technology Advisor

**HIGH QUALITY, COST EFFECTIVE
VOICE & IT SERVICES**



SIARUM COMMUNICATIONS DBA TeamLogicIT

Siarum provides comprehensive and integrated IT and voice services, including lead management and tracking software, software development, website design and development, mobile application development, search engine marketing, as well as development and implementation of high quality business domain applications. With Siarum's values at the core of all we do, we ensure quality delivered every time and on time!

WHO WE ARE

Siarum's parent company, PMG Marketing, LLC was established in 2004 with the goal of providing high quality, cost effective Marketing and IT services to businesses wanting to maximize their ROI and REACH by harnessing the unlimited power of information technology. Today, PMG has evolved into a team of highly qualified professionals operating from our facilities in Birmingham, AL. We have sustained a growth rate of 300% annually fueled by maintaining high delivery standards.

At Siarum, our clients' goals are our goals. We make sure our clients receive the highest level of service possible.

Channel Futures.

MSP 501
MSP OF THE YEAR • 2020



OUR VALUES



CLIENT SATISFACTION

We value our clients, understand their businesses, and pledge our commitment to contribute to their success and satisfaction.



TEAMWORK

We value team accomplishments and seek opportunities to join with our colleagues to advance the success of our clients.



INTEGRITY

We value, above all, our integrity in everything we do.



DIVERSITY

We value the unique combination of qualities and contributions that each individual brings to the workplace.



QUALITY

We value delivery of quality products and services to meet each client's individual needs and exceed their expectations.

Visit us online @ TeamLogicIT.com/birminghamal
TeamLogicBhamVoip.com or call **205.783.1090**

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